

### **CBE AOL Closing the Loop Form**

Program: MBA Date: May 4, 2021

Learning Goal: LG 2: Students who graduate will have leadership, team-building, and advanced communication skills in diverse and cross-cultural managerial environments.

Learning Objective: LO 2A: Students who graduate will demonstrate leadership and teamwork skills.

Program Director: Glen Taylor

Faculty Members: Doug Selee, Tom Bagwell

#### Closing-the-Loop

1. Review Learning Objective (LO) assessment data in the current Assessment Report.
2. Review previous LO assessment data and improvement actions taken since then in the AOL Summary Report.
3. Document below the effectiveness of past improvement actions in improving student learning or the AOL process (this is what is known as "closing-the-loop").
  
4. Document below your evaluation of current LO assessment data compared to the benchmark and the need for

The most important action item for closing the loop on leadership and communication is to develop additional facilitators. In the past we have enjoyed ad hoc success in developing the skills of alumni and selected professionals through a facilitation boot-camp. As we expand our use of facilitators in the classroom experience, a more systematic and regular approach is required. This could take the form of a summer training session for our alumni. Alumni would then assist instructors in future classes.

Facilitator training would require appropriate time and facilities. In the past we have found that the conference center in San Ramon that we use for our executive training is the most effective space for meeting this need.

Tom Bagwell has the most experience among our pool of instructors in running facilitator training workshops. It would be logical to enlist his abilities and experience to lead this effort. In the current academic year, Tom was received the award of the outstanding instructor of CSUEB at the university level.